

Commission contacts

General Manager — Hank Spier (02) 6243 1124

Mergers and Asset Sales
Senior Assistant Commissioner
— David Smith (02) 6243 1234

Adjudication, Senior Assistant Commissioner — John O'Neill (02) 6243 1226

Enforcement and Regional Coordination, First Assistant Commissioner — Glen Barnwell (02) 6243 1044

Consumer Protection and Compliance Strategies, Carl Buik (02) 6243 1066

Small Business Unit, Ziv Gavrilovich (02) 6243 1063

Corporate Management, Senior Assistant Commissioner — Helen Lu (02) 6243 1009

General Counsel — Luke Woodward (02) 6243 1273

Media Liaison — Lin Enright (02) 6243 1108

General publications queries — Robert Booth, Canberra (02) 6243 1143
Helen Ritson, Melbourne (03) 9290 1812

Micro-economic Reform, First Assistant Commissioner — Joe Dimasi (03) 9290 1814

Electricity Group, Senior Assistant Commissioner — Michael Rawstron (02) 6243 1249

Gas Group, Senior Assistant Commissioner — Mark Pearson (02) 6243 1276

Micro-economic Reform Strategies, Senior Assistant Commissioner — Trevor Lee (03) 9290 1863

Senior Assistant Commissioner — Margaret Arblaster (03) 9290 1862

Commission offices

ACT (national office)
General Manager, Hank Spier
PO Box 1199, DICKSON ACT 2602
Tel: (02) 6243 1111 Fax: (02) 6243 1199

New South Wales
Regional Director, Tim Howes
GPO Box 3648, SYDNEY NSW 2001
Tel: (02) 9230 9133 Fax: (02) 9223 1092

Tamworth
Assistant Director, Albert Julum
PO Box 2071, TAMWORTH NSW 2340
Tel: (02) 6761 2000 Fax: (02) 6761 2445

Victoria
Regional Director, Tony Mineely
GPO Box 520J, MELBOURNE VIC 3001
Tel: (03) 9290 1800 Fax: (03) 9663 3699

South Australia
Regional Director, Lesley Reardon
GPO Box 922, ADELAIDE SA 5001
Tel: (08) 8205 4242 Fax: (08) 8410 4155

Queensland
Regional Director, Alan Ducret
PO Box 10048, Adelaide Street Post Office
BRISBANE QLD 4000
Tel: (07) 3835 4666 Fax: (07) 3832 0372

Townsville
Assistant Director, Paul Arcscott
PO Box 2016, TOWNSVILLE QLD 4810
Tel: (07) 4771 2712 Fax: (07) 4721 1538

Western Australia
Regional Director, Lee Hollis
PO Box 6381, EAST PERTH WA 6892
Tel: (08) 9325 3622 Fax: (08) 9325 5976

Tasmania
Regional Director, Peter Clemes
GPO Box 1210, HOBART TAS 7001
Tel: (03) 6234 5155 Fax: (03) 6234 7796

Northern Territory
Director, Derek Farrell
GPO Box 3056, DARWIN NT 0801
Tel: (08) 8943 1499 Fax: (08) 8943 1455

Staff profile

Bill Dee, Director Liaison in the Compliance and Consumer Protection Strategies Branch of the Commission, has worked with the Commission, and its predecessor the Trade Practices Commission, since 1978.

His present position involves the development of market sensitive and consumer responsive ways to promote compliance with the Trade Practices Act — notably industry self-regulatory schemes.

Bill was active in the establishment of the Society of Consumer Affairs Professionals in Australia and the Association for Compliance Professionals in Australia.

He chaired the Australian Standards Committee which developed standards on Complaints Handling and Compliance Programs.

Bill was awarded the Public Service Medal in the 1998 Australia Day honors list.

The award was for developing innovative industry self-regulatory practices to strengthen the competitiveness of the economy and to protect consumers.

