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ACCC update

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What does the Trade Practices Act mean for consumers?

It's easy to be blinded or bewildered by much of the large scale work of the ACCC and to think that it couldn't have the remotest benefit to the ordinary consumer. For instance, what possible effect could access arrangements in the gas, electricity and telecommunications markets have on you?

This issue of ACCC update looks at the impact of utilities reform on consumers, but it also looks at what is thought of as the more traditional aspects of consumer protection work and brings you up to date with what is currently occupying the ACCC's energies.

To begin with is an interview with ACCC Chairman, Professor Allan Fels, AO, who gives his slant on the 'big picture' for consumers.