

ACCC small business contacts

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New on the bookshelf

The ACCC has released the following publications in the past few months.

Small business publications

Advertising and selling — updated guide on the consumer protection provisions of the Trade Practices Act to ensure that businesses trade fairly with consumers. \$10

Small business and the Trade Practices Act — a practical guide to the TPA for Australian small businesses.

Textiles, clothing and footwear industries — Country of origin guidelines to the Trade Practices Act. \$10

The franchisees guide — an updated guide to the Franchising Code of Conduct.

Small business leaflets about unconscionable conduct:

- Guaranteed a loan for someone? Lost your house?
- Are you happy with your retail tenancy lease?
- Bought a franchise without enough information?
- Do you supply goods or services to major retail chains?

Franchising Code of Conduct Compliance Manual — updated version, including amendments to the code. \$50

Are you being harrassed about debts? — leaflet about what debt collectors can and cannot do.

Warranties and refunds — leaflet on small business' obligations about warranties and refunds for consumers.

Videos (\$10 each)

Competing Fairly Forum — proceedings from the 3rd forum in November 2001, featuring advertising and selling.

Fair Game or Fair Go — understanding unconscionable conduct.

Without fear or favour — short general video about the ACCC.

Advertising and selling — training video derived from the Competing Fairly Forum (to be released soon).

Other publications

ACCC Journal 34, 35, 36 — a bi-monthly subscription publication, also available on CD-ROM.

ACCC update 9 — free magazine, special consumers issue.

ACCC Annual Report 2000-01 — \$15

Network 8, 9 — a free magazine from the Utility Regulators Forum.

Report to the Minister under section 75AZ of the Trade Practices Act 1974 — the latest analysis on the effect of the GST.

Telecommunications competitive safeguards and Telstra's compliance with the price control arrangements — reports to the Minister.

The 'Working in ...' series — ACCC reports from each State and Territory highlighting the year's activities.

Container stevedoring — report No. 3 to the Minister. \$10

Product safety guide — children's nightwear.

News for business — genetically modified foods.

ACCC Infocentre

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Websites

<http://www.accg.gov.au>
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