

ACCC RECENT RELEASES

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AUTHORISATIONS AND NOTIFICATIONS

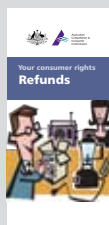
Guide to authorisation

The ACCC has prepared this guide to help people understand the approach it takes when considering authorisation matters. It is designed to help applicants prepare applications for authorisation and for interested parties to better understand and participate in the authorisation process. This guide replaces the 1995 ACCC guide to authorisations and notifications.

76 pp., 2007, ISBN 1 921227 71 0
(electronic only)



FOR CONSUMERS



Your consumer rights—Refunds

Consumers have certain statutory rights applying to all purchases. This brochure explains what these statutory rights are, as well as covering topics such as when you can ask for a refund and what you need to do when seeking a refund.

DL brochure, 2007, ISBN 978 1 921227 62 1
Wallet card, 2007, ISBN 978 1 921227 64 8



Your consumer rights—Warranties

All consumer goods and services you buy have certain statutory warranties. These rights cannot be refused, changed or limited. This brochure explains what a warranty is and the difference between a statutory warranty and an extended warranty.

DL brochure, 2007, ISBN 978 1 921227 60 5

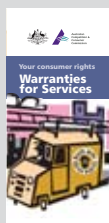
TRADE PRACTICES ACT



Summary of the Trade Practices Act 1974 and additional responsibilities of the ACCC under other legislation

The *Trade Practices Act 1974* aims to enhance the welfare of Australians by promoting competition and fair trading and providing for consumer protection. This publication is a plain language description of the Act and other legislation under which the ACCC has powers and responsibilities.

\$10 for book (hard copy)
72 pp., 2007, ISBN 1 921227 89 3



Your consumer rights—Warranties for services

Statutory warranties for services are rights you have when you purchase a service. This brochure covers what your rights are, what a service is and offers ways for you to resolve problems.

DL brochure, 2007, ISBN 978 1 921227 61 3



Your consumer rights—Rent bidding

A shortage of rental property in some parts of Australia has led to prospective tenants competing strongly for available rental properties. Rent bidding has become an issue that more people looking for rental property have to deal with.

DL brochure, 2007, ISBN 1 921227 85 0



The franchisee manual

As the franchising sector grows, so does the importance of the ACCC's role as a regulator through the administration of the Franchising Code of Conduct. The ACCC is responsible for the enforcement of the code and has the power to investigate and prosecute breaches. *The franchisee manual* is one of a number of ACCC publications that will help you to understand your rights and obligations under the code.

30 pp., 2007, ISBN 978 1 921227 93 1

ACCC FACT SHEET SERIES

The Trade Practices Act and the ACCC—
An overview

For consumers

Broadband connection speeds
Consumer protection and the Trade
Practices Act
The hazard of toddler bucket drowning

For small business

A simple guide to the Franchising Code
of Conduct
Bait advertising
Cartel conduct—How it affects you and
your business
Comparative advertising

Refusal to deal
Resale price maintenance and power tool
sales—The Tooltechnic decision
Resale price maintenance and the skincare
and cosmetics industry
Unconscionable conduct in consumer
transactions
Unconscionable conduct in small business
transactions

Industry codes of conduct

Can growers collectively bargain?
Does the Horticulture Code apply to
packing houses?
Does the Horticulture Code apply to you?

What is unprocessed horticulture produce?
What to do if you receive horticulture
produce without a produce agreement?
Why say NO to backdated Horticulture
Produce Agreements?
Fuel re-selling agreements, disclosure and
the Oilcode
I have a dispute under the Oilcode—
What do I do?
What does the Oilcode say about fuel
re-selling agreements?
What does the Oilcode say about terminal
gate pricing?
What does the Oilcode say about the
termination of a fuel re-selling agreement?

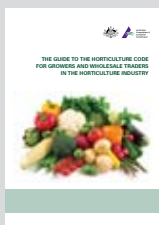
INDUSTRY CODES OF CONDUCT



Horticulture Code compliance manual

The ACCC has produced the *Horticulture Code of Conduct Compliance Manual* (the manual) to help all interested parties identify and understand their rights and responsibilities under the Horticulture Code.

100 pp., 2007, ISBN 1 921227 72 9



The guide to the Horticulture Code for growers and wholesale traders in the horticulture industry

A guideline that provides information to industry participants in the horticulture industry about the Horticulture Code. Also available in Arabic, Khmer, Punjabi, Traditional Chinese, and Vietnamese.

30 pp., 2007, ISBN 1 921227 36 2



An overview of the Horticulture Code

An overview of the Horticulture Code for participants in the horticulture industry. Also available in Arabic, Khmer, Punjabi, Traditional Chinese, and Vietnamese.

2 pp., 2007, ISBN 1 921227 35 4

ACCC REPORTS



Medical indemnity insurance: Fourth monitoring report

Medical indemnity insurance is a form of liability insurance that indemnifies medical practitioners for financial loss arising from actions brought against them as a result of the performance of their professional duties.
76 pp., 2007, ISBN 1 921227 67 2
(electronic only)



ACCC telecommunications reports 2005-06

The ACCC is required under the *Trade Practices Act 1974* to annually report on competitive safeguards within the Australian telecommunications industry (s. 151CL(1) of the Act) and changes in prices paid by consumers for telecommunications services (s. 151CM(1)(a)).

115 pp., 2007, ISBN 1 920702 94 6



Arbitration report: Sydney water access dispute

On 22 June 2007 the ACCC made its final determination and issued its statement of reasons for an access dispute between Services Sydney Pty Limited (Services Sydney) and Sydney Water Corporation Limited (Sydney Water).

95 pp., 2007, ISBN 978 1 921393 21 1
(electronic only)