

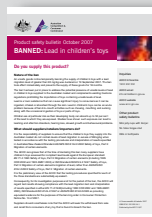
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PRODUCT SAFETY

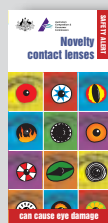
Product safety bulletin October 2007: Banned lead in children's toys



An unsafe goods notice temporarily banning the supply of children's toys with a lead migration level of greater than 90 mg/kg was declared on 19 September 2007. The ban took effect immediately and prevents the supply of these goods for 18 months.

2 pp., 2007, ISBN 978 1 921393 34 1

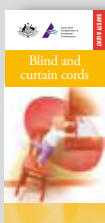
FOR CONSUMERS



Novelty contact lenses, safety alert

Non-prescription contact lenses, also known as cosmetic lenses, novelty lenses, crazy lenses, fancy lenses or fashion lenses are becoming increasingly popular. The misuse of non-prescription contact lenses can cause eye harm ranging from mild infection to blindness. Protect your eyes by following the safety guidelines in this brochure.

DL brochure, 2007, ISBN 978 1 921227 91 5



Blind and curtain cords, safety alert

Blind and curtain cords can pose a serious risk for babies and young children—particularly those under the age of three. Children can injure, or even strangle, themselves on the hanging cords of blinds and curtains. Follow the safety guidelines in this brochure to provide a safe home environment for children.

DL brochure, 2007, ISBN 978 1 921393 16 7



Know how to complain: stand up for your rights

written in Arabic, Traditional Chinese and Vietnamese

This guide sets out: your rights as a consumer, the steps you should take if you want to resolve a dispute with a business, the ACCC's role and contact details, and identifies other agencies and dispute resolution schemes that can help you.

Also available in Amharic, English and Somali.
DL brochure, 2007
ISBN 978 1 921393 28 0 *Arabic*
ISBN 978 1 921393 30 3 *Traditional Chinese*
ISBN 978 1 921393 29 7 *Vietnamese*



The little black book of scams

The little black book of scams highlights a variety of popular scams that regularly target Australian consumers and small business in areas such as fake lotteries, internet shopping, mobile phones, online banking, employment and investment opportunities. It also offers consumers tips on how to protect themselves from scams, what they can do to minimise damage if they do get scammed and how they can report a scam.

46 pp., 2008, ISBN 978 1 921393 22 8

FOR BUSINESS



Furnishing Industry: Country of origin guidelines to the Trade Practices Act

This guide is designed to help the furnishing industry understand the provisions of the Trade Practices Act 1974 that relate to making country of origin representations. It aims to provide businesses and industry groups with information that will help them develop strategies to improve compliance with the Act.

32 pp., 2007, ISBN 978 1 921393 26 6



Green marketing and the Trade Practices Act

This guide is to educate businesses about their obligations regarding environmental claims under the *Trade Practices Act 1974*. It aims to assist manufacturers, suppliers, advertisers and others to assess the strength of any environmental claims they make and to improve the accuracy and usefulness to consumers of their labelling, packaging and advertising.

30 pp., 2008, ISBN 978 1 921393 52 5

INDUSTRY CODES



The franchisee manual

This manual looks at what franchising is, steps to take before choosing a franchise, answers to frequently asked questions and much more.

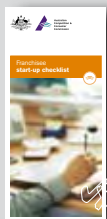
38 pp., 2008, ISBN 978 1 921227 93 1



The Franchising Code of Conduct compliance manual

This manual provides franchisors and master franchisees with guidance on how to comply with the Franchising Code, including minimum business conduct and disclosure requirements under the Franchising Code. It also provides a framework for how an effective compliance strategy can be implemented to achieve compliance with the code.

117 pp., 2008, ISBN 978 1 921393 59 4



Franchisee start-up checklist

A checklist to help prospective franchisees assess business opportunities before making an investment decision.

DL brochure, 2008, 978 1 921393 563

ABOUT THE ACCC



ACCCount October to December 2007

The second issue of ACCCount, a quarterly publication from the ACCC. It provides a regular briefing on whole-of-commission work for any given quarter.

ACCCount details the ACCC's activities in the enforcement of the *Trade Practices Act 1974*, merger reviews, compliance initiatives, adjudication issues, economic regulation, international cooperation and interaction with other Australian competition, consumer protection and regulatory agencies.

Subscribe online at www.accc.gov.au to receive regular issues of this publication.

48 pp., 2007, ISBN 978 1 921 393 58 7 (electronic only)



ACCC annual report 2006-07

The annual report was submitted to the Parliamentary Secretary to the Treasurer and released on 21 February 2008.

261 pp., 2007, ISSN 1327-4767
\$15 for hard copy

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Your consumer rights: Environmental claims

Your consumer rights: Mobile phone handsets

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Misleading claims about health and therapeutic benefits

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Service agreements and complying with the Horticulture Code

Franchising Code of Conduct amendments

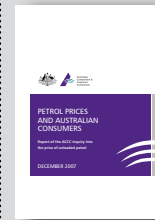
Disclosure under the Franchising Code of Conduct

Overview of the Franchising Code of Conduct

Being smart about your new franchise and your retail lease

Resolving franchising disputes

ACCC REPORTS



Petrol prices and Australian consumers Report of the ACCC inquiry into the price of unleaded petrol

The ACCC has carried out a major public inquiry into unleaded petrol in Australia.

In undertaking the inquiry a vast amount of evidence has been gathered, analysed and assessed over a six-month period. We can say that we have crossed the continent in the pursuit of information. It has been six months of very hard work. The outcome of this assessment is contained in this report.

280 pp., 2007, ISBN 978 1 921393 47 1
\$20 for hard copy



Container stevedoring monitoring report no. 9

The ACCC's container stevedoring program is undertaken under a direction from the Federal Treasurer under Part VIIA of the *Trade Practices Act 1974* to monitor prices, costs and profits of container terminal operator companies at the ports of Adelaide, Brisbane, Burnie, Fremantle, Melbourne and Sydney. The ACCC releases the monitoring reports annually. The ninth monitoring report was released on 31 October 2007. It covers the 2006-07 financial year.

61 pp., 2007, ISBN 978 1 921393 36 5 (electronic only)