

ACCC recent releases

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Cartels: deterrence and detection— a guide for government procurement officers

This publication is to assist procurement professionals understand cartel behaviour. It considers some steps you might take to maximise competition and save your organisation money, while also disrupting the possible operation of cartels by suppliers.

40 pp., 2009, ISBN 978 1 921581 01 4

For consumers



Sports 'investment' scams fact sheet

Sports arbitrage, sports betting, sports wagering, sports tipping or sports trading are terms often used to promote sport investment scams. This fact sheet explains how these schemes work and the tricks used by the promoters to convince you to part with your money. It provides warning signs and rules to

help you recognise this type of scam and protect yourself from the scammers.

This publication was developed as part of a joint initiative of a number of consumer protection agencies to address sports investment scams and to highlight the risks to vulnerable consumers.

Fact sheet 2009, ISBN 978 1 921581 27 4



Warranties and refunds—a guide for consumers and business

This booklet addresses warranty and refund issues relevant to consumers and businesses (including manufacturers and importers) and provides information on a consumer's rights when they buy goods and services; when consumers are entitled to a remedy, such as a refund, replacement or repair; how consumers can negotiate with businesses when something goes wrong, including a sample letter of demand; and businesses' obligations to honour statutory warranties and conditions.

DL brochure, 44 pp., 2009, ISBN 978 1 920702 44 1

For business



Food labelling guide

The *Food labelling guide* is designed to help businesses in the food and beverage industry meet their obligations under the *Trade Practices Act 1974*, by ensuring that their product labelling, packaging and advertising is accurate and is not likely to mislead consumers.

This guide can be read in conjunction with another ACCC publication, *Food and beverage industry: food descriptors guideline to the Trade Practices Act*.

22 pp., 2009, ISBN 978 1 921581 25 0 (electronic only)



News for business: Price comparison advertising

Comparison, or two-price, advertising is when retailers compare their current prices to previous or future prices. It can be a powerful marketing tool and, as with all forms of advertising, must comply with the Trade Practices Act.

This brochure will help you avoid making misleading price comparisons, by assessing whether the pricing promotions in your advertising are likely to comply with the law.

4 pp., 2009, ISBN 978 1 921581 22 9



News for business: Component price advertising

Under the Trade Practices Act you are required to ensure that your advertising correctly represents the goods or services you are offering for sale—including its price and any other key features or characteristics.

This brochure will inform you about some recent changes to the rules on component pricing that will require you to make clearer price representations to consumers.

4 pp., 2009, ISBN 978 1 921581 16 8



News for business: Component pricing— electrical goods, whitegoods and furniture advertising

Accurate price representations are not just good advertising practice. The Trade Practices Act requires that your advertising correctly represents the goods you are offering for sale, including their prices and any other key features or characteristics.

This brochure covers recent changes to the rules on component pricing that will require you to make clearer price representations to consumers.

4 pp., 2009, ISBN 978 1 921581 17 5

ACCC reports



Price advertising and the travel industry

Under the Trade Practices Act you must ensure your advertising correctly represents the product you are selling, including its price and any inclusions or exclusions. This applies equally to all types of travel—from a five-star luxury holiday to a budget backpacker travel package—and to its total cost so that consumers can make

informed purchasing decisions when organising their travel and holiday arrangements.

This publication gives practical guidance to ensure that your advertisements, and any price representations you make in them, comply with the Trade Practices Act. It contains important information about recent amendments to the legislation requiring greater clarity in price representations made to consumers.

18 pp., ISBN 978 1 921581 14 4



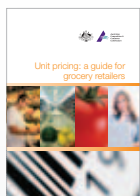
Pricing manual for the motor vehicle industry

Motor vehicle manufacturers and dealers must understand and comply with their obligations under the Trade Practices Act when making representations about price or other features or characteristics of a motor vehicle. Their advertisements should be clear and accurate,

and should not have the potential to be misleading. When advertisers meet these conditions, Australian consumers are able to make informed decisions when purchasing their motor vehicles.

This manual will help you understand your legal rights and obligations so that you can make sure your business complies with the law.

24 pp., 2009, ISBN 978 1 921581 15 1



Unit pricing: a guide for grocery retailers

This booklet explains what grocery retailers need to know about unit pricing, including whether they are required to comply with the unit pricing code; how they should display unit pricing; and unit measurements used for different types of groceries.

28 pp., 2009, ISBN 978 1 921581 21 2



Unit pricing: a quick guide

This pamphlet provides information to help grocery retailers quickly work out whether they are affected by the unit pricing code.

DL brochure 2009, ISBN 978 1 921581 28 1

Airport monitoring report 2007–08: Price, financial performance and quality of service monitoring

This report presents the results of the ACCC's price and quality of service monitoring, financial reporting and airport car-parking monitoring for Adelaide, Brisbane, Melbourne (Tullamarine), Perth and Sydney (Kingsford Smith) airports for the 2007–08 financial year. The report was prepared based on information supplied by the airports under the provisions of parts 7 and 8 of the *Airports Act 1996* and directions 27, 29 and 31 made under s. 95ZF of the Trade Practices Act.

84 pp., 2009, ISBN 978 1 921581 09 0 (electronic only)

Medical indemnity insurance: sixth monitoring report

Medical indemnity insurance is liability insurance that indemnifies medical practitioners for financial loss arising from actions brought against them as a result of the performance of their professional duties. Claims against medical practitioners relate to personal injury and death, and are lodged against a medical practitioner as a result of a breach, or perceived breach, of a given standard of care in the treatment of a patient.

86 pp., 2009, ISBN 978 1 921581 05 2 (electronic only)

Report to the Australian Senate on anti-competitive and other practices by health funds and providers in relation to private health insurance

This is the tenth report prepared by the ACCC in compliance with an Australian Senate order that requires the ACCC to provide a report of 'any anti-competitive practices by health insurers or providers, which reduce the extent of health cover for consumers and increase their out-of-pocket medical and other expenses'.

84 pp., 2009 ISBN 978 1 921581 03 8

Telstra's compliance with the price control arrangements 1 July 2007 to 30 June 2008

Under s. 151CM(1)(b) of the Trade Practices Act, the ACCC must report to the Minister for Broadband, Communications and the Digital Economy on the adequacy of Telstra's compliance with the price control arrangements that apply to it.

This report relates to the second reporting period under the current arrangements—a 12-month period from 1 July 2007 to 30 June 2008.

34 pp., 2009, ISBN 978 1 921581 00 7

ACCC recent releases

continued

About the ACCC and AER



AER strategic plan and work program 2009–11

The AER has released its strategic plan and work program for 2009 to 2011. The 2009–11 strategic plan and work program sets out our corporate goals and priorities, as well as our expected work program, for the

period 1 July 2009 to 30 June 2011.

40 pp., 2009, ISBN 978 1 921581 243

For regulated industries



Permanently selling your water and terminating your delivery right—a guide for irrigators about the water market rules and rules on termination fees

This guide introduces new rules affecting irrigators that choose to transform their irrigation right so as to trade their water, terminate water delivery services and pay termination fees.

20 pp., 2009, ISBN 978 1 921581 12 0



Transforming your irrigation right and maintaining water delivery—a guide for irrigators about the water market rules

This guide introduces new rules affecting irrigators that choose to transform their current irrigation right into a water access entitlement but want to maintain access to water delivery services.

20 pp., 2009, ISBN 978 1 921581 10 6

A guide to the Water Market Rules 2009 and maintaining water delivery contracts

Water charge (termination fees) rules 2009—Technical guide for irrigation infrastructure operators

Water charge rules for planning and management, draft advice—May 2009

Water infrastructure charge rules, draft advice and advertisement