

The ACMA and NZ Department of Internal Affairs join forces to fight spam

With 99 per cent of spam received in Australia originating overseas, joining international forces is vital. In May, the ACMA signed a Memorandum of Understanding (MOU) with the New Zealand Department of Internal Affairs. The agreement allows both agencies to move quickly in response to the challenges and demands of the ever-changing spam environment.

In allowing the two agencies to promote and foster the exchange of information relevant to their regulatory functions, the MOU reflects the historically strong working relationship and economic ties between the two countries.

Under the terms of the MOU, requests for information extend to confidential material, while taking into account the legal, policy and administrative limits on the powers of each agency to exchange such information.

Australia actively cooperates with over 30 countries in international spam enforcement, including the following anti-spam arrangements:

- > Seoul–Melbourne Multilateral Anti-spam Agreement
- > bilateral MOU with Korea
- > bilateral MOU with Taiwan
- > trilateral MOU with the UK and the USA
- > Australia–Thailand joint statement on telecommunications and IT.

The ACMA is also a founding member of the London Action Plan (LAP). The status of the LAP as a prominent anti-spam international collaboration has been augmented through active participation and fostering of links by the ACMA with other relevant Australian and international law enforcement bodies. 🌐

Consumers seeking more information about spam or wishing to complain about spam they may have received can do so on the ACMA website www.spam.acma.gov.au or by calling 1300 855 180.