



<b>Australian Police Medal (APM)</b>
<b>Federal</b>
Assistant Commissioner Ramzi JABBOUR
Superintendent Christopher John LINES
<b>New South Wales</b>
Assistant Commissioner Peter BARRIE
Sergeant Paul George BATISTA
Senior Sergeant Ronald Charles DORROUGH
Detective Chief Superintendent Wayne Desmond GORDON
Detective Inspector Paul Yervan JACOB
Inspector Mark Anthony MINEHAN
Detective Superintendent Peter James O'BRIEN
Detective Chief Inspector Brad Edmund TAYLER
Detective Inspector Peter YEOMANS

<b>Victoria</b>
Superintendent John Joseph BLAYNEY
Assistant Commissioner Andrew Stuart CRISP
Senior Sergeant Steven Gordon DEVESON
Senior Sergeant Gaetano Joe ILARDI
Superintendent Geoffery Allan NEWBY
Inspector Stephen James WADDELL
<b>Queensland</b>
Senior Sergeant Peter Raymond FLEXMAN
Inspector John FOX
Senior Sergeant Kevin Thomas GLEESON
Detective Superintendent Daniel Christopher MAHON
Detective Senior Sergeant Karyn Melinda MURPHY
Chief Superintendent Raymond George PRINGLE

<b>Western Australia</b>
Assistant Commissioner Duane Garnet BELL
Senior Sergeant Mark Roger DAVEY
Superintendent Kevin Charles LOOBY
<b>South Australia</b>
Superintendent Kym Stephen HARDWICK
Assistant Commissioner Grantley John STEVENS
Detective Sergeant Brian Ian SWAN
<b>Tasmania</b>
Inspector Anthony Paul CERRITELLI
Commander Mark MEWIS
<b>Northern Territory</b>
Assistant Commissioner Mark Leonard PAYNE
Senior Sergeant Andrew Peter PUSTERLA

<b>Australian Fire Services Medal (AFSM)</b>
<b>New South Wales</b>
Mr Jeffrey James BOWER
Mr Anthony Michael CAMILLERI
Mr Russell Geoffrey DEAVES
Mr Paul Jack GLEESON
Mr Peter MURGATROYD
Mr Christopher John POWELL
Mr Mervyn John REED
Mr Geoffrey Claude TOWNER
Mr Bruce Ronald WALTON
<b>Victoria</b>
Mr Robert Wayne JARVIS
Mr Neil Stanley LABBETT
Mr Trevor Robert MILLS
Mr Allan James MORTON
Mr Alan Norman RHODES
Mr Leslie John VEARING
Mr Bruce Leonard VINE

# Australia Day

## HONOURS LIST

<b>Queensland</b>	<b>Ambulance Services Medal (ASM)</b>	<b>South Australia</b>	<b>Queensland</b>
Mr Ian William BIRBECK		Mr Malcolm Latimer HANCOCK	Mr Peter Andrew GOULD
Mr Brian Francis CLERK	<b>New South Wales</b>	Mr David John TINGEY	Miss Carrollyn Anne HENNESSY
Mr Antonio PERNA	Dr Ronald John MANNING		<b>Western Australia</b>
Mr Charles Isaac SMITH	Ms Maureen Ann ROBERTS	<b>Tasmania</b>	Mr David Emmanuel CLARK
Mr John Stanley WATSON	<b>Victoria</b>	Mr Desmond Reginald LANE	Mr Leslie Alexander HAYTER
<b>Western Australia</b>	Dr Andrew Kenneth BACON	<b>Northern Territory</b>	Mr William John NORRIS
Mr Russell Joseph HAYES	Mr Bryan Charles CASS	Mr Michael James McKAY	<b>South Australia</b>
Ms Marion Kaye MACDOUGALL	Mr Stephen John HUMPHREYS	<b>Emergency Services Medal (ESM)</b>	Ms Lynette Joy BERGHOFER
Mr Roderick Malcolm MACDOUGALL	Mr Ian Robert JARVIE	<b>New South Wales</b>	Mr Donald Wayne ROSE
Mr Jeffrey John SMITH	Mr Daniel James McGENNISKEN	Mr Mark David DARLING	<b>Tasmania</b>
<b>South Australia</b>	Mr Mark Edward ROGERS	Mr Rolf Leonard GARDA	Mr Gregory Donald FRENCH
Mr Terence John BEESTON	<b>Queensland</b>	Mr Trevor Gordon MILGATE OAM	Mr Andrew James LEA
Mr Barry Elliott LUKE	Mrs Michelle Susan BAXTER	<b>Victoria</b>	Mr Ian Andrew NIELSEN ASM OAM
Mrs Suzanne Joy MICKAN	Ms Deidree WHAP	Mr Peter Thomas KUEFFER	<b>Northern Territory</b>
Mr Colin Anthony RYLES	<b>Western Australia</b>	Mr Gary John LOVELL	Mr Gary Douglas CARRINGTON
<b>Tasmania</b>	Mr Christopher Joseph GLEISINGER	Mr Michael John MATTHEWS	
Mr Anthony Dick BLANKS	Mr Julian John SMITH		
Mr Colin Edwin TRIFFITT	Ms Pamela Joy TENNANT		

# IN PROFILE: James McGowan AM



*Seen at a State Disaster Management Group (SDMG) meeting during the TC Yasi-Queensland floods of 2010-11, Jim McGowan AM (right) consults with the head of Emergency Management Queensland, Assistant Director-General Bruce Grady.*

## Quiet leadership earns respect: James McGowan AM

**The citation for Jim McGowan's Membership of the General Division of the Order of Australia (AM) in this year's Australia Day Honours was, as citations often are, ultra-brief: "For service to public administration in Queensland through the development and implementation of public sector management and training reforms and to improved service delivery"**

However Jim McGowan's public service has been anything but brief. Across 35 years his dedicated contribution has always been for the community, if not

always for the emergency sector. From rural school teacher to Director-General, Queensland Department of Community Safety at his retirement last September, Jim has been recognised for his quiet leadership in areas of service that span education, industrial relations, justice, and emergency management.

The irony of his connection with flooding in the sunshine state cannot be ignored. As Jim explained recently, "My service to the public seems to have come full circle when my career as a teacher was delayed for a week by the 1974 floods, then to finish my public service career by leading the response in the aftermath of last year's massive flooding and Cyclone Yasi."

From his early Queensland Education Department service as a rural teacher in the mid-1970s at Chinchilla on the Warrego Highway west of Brisbane, to rise through being a High School Principal in the city, to senior department roles as Manager Industrial Relations and then Director, Human Resources for the state, Jim made a substantial contribution to Queensland education. He was even an industrial advocate for the teacher's union for a few years early in his career.

He moved in 1999 to be General Manager, Public Sector Industrial and Employee Relations in the Department of Employment, Training and Industrial Relations and from there to be Deputy Director-General of the Department of Industrial Relations for four years to 2004. Not shy of taking on a heavy portfolio Jim then became Director-General of the Department of Justice and Attorney-General in 2006 before moving in 2008 to become Director-General of Emergency Services. This role morphed into the Director-Generalship of the Queensland Department of Community Safety in 2009.

It was in this latter role that Jim was overseer of emergency services operations during several tropical cyclones in 2010-11 including the Category 2 TC Anthony and the massive Category 5 TC Yasi which led to the huge Queensland floods of last year. Going with the territory when in such a senior position, Jim was often seen at the side of his Minister, local mayors as well as the Premier visiting areas devastated by these natural disasters. Although there have been other big cyclones and floods in Queensland during his time as DG, Jim admits the immensity of impact and breadth of community involvement during last year's events will remain the highlight of his emergency management career.

"There was just so much dedicated and commendable effort, by both permanent staff and volunteers, in the most trying of conditions and circumstances – and so constantly intense across four long months. Seeing the superhuman effort by everyone has left me with a sense of real pride in the emergency services of this country."

Jim recalls an experience that will leave its mark on his memory for long time; "Standing on the beach at Tully Heads and seeing the extent of damage wrought by

the cyclone, plus witnessing the trauma it caused for so many people, it's been a very humbling experience," he says. "And looking at the support in Toowoomba and the Lockyer Valley and the clean-up in Brisbane, there was so much extraordinary effort by ordinary people, showing the fantastic community spirit not just by Queenslanders but by Aussies everywhere."

Throughout his time with the Department of Emergency Services Jim represented Queensland on the high level National Emergency Management Committee (formerly the Australian Emergency Management Committee). And for the last year of this role he was chairman of the NEMC Capability Development Sub-Committee which oversaw many national projects in the emergency sector.

Not affected, but one of the challenges he would rather forget, was the occasion of being verbally abused by a government minister at a Christmas party a couple of years ago. Sadly the media latches onto such public displays with relish but the DG would not be drawn to respond, staunchly keeping his counsel – a trait for which he was renowned.

Jim admits to always having a strong interest in public administration, which along with his change management experience, became the core of his expertise in leading a refocus of emergency management frontline services in his state. "The changes were a challenge but they have really been quite seamless", he adds.

So having just returned with his wife, Kaye from a well-earned extended holiday overseas, what lies ahead for this Australian honours recipient? "I will continue to contribute where I can to the National Emergency Management Committee for a while, not the least by sharing some of the lessons learned through the 2010-11 Queensland emergencies," he says. He has also taken up a post as Adjunct Professor of Public Administration at Griffith University in Brisbane.

All that suggests we will not see Jim McGowan AM bowing out just yet from the world of public service in Australia.

# IN PROFILE: Andrew James Lea ESM

## Emergency management reformer recognised: Andrew James Lea ESM



Andrew James Lea ESM

**Enhancing emergency management services, developing all-hazard capabilities and generally reforming the Tasmanian State Emergency Service through times of rising expectations and hefty fiscal pressures, has been no mean feat for Andrew Lea, who this year was awarded the national Emergency Services Medal for his contributions to the sector.**

The citation for Andrew's award opens with: Mr Lea has provided outstanding leadership during enormous change in an environment of increased community expectations...introducing a range of reforms and initiatives to build the capabilities and capacity of the SES at national, state and regional levels in the areas of policy, planning, preparedness, education, training, community capacity building, capability development activities and service delivery.

Andrew took up the role of Director SES in 2001 after 21 years in the Australian Navy, attaining the rank of Lieutenant Commander. Since then he has been a strong advocate in promoting the SES and developing programs to support recruitment, retention, training, and recognition of both the SES volunteers and permanent staff.

"I'm quite proud of what we have achieved since I started as Director 11 years ago," says Andrew. "Volunteer numbers have grown considerably, retention has improved and we continue to impress the public and other authorities with our abilities, our commitment and our image and reputation." He says the formula for this has been quite simple in principle: "We must value and support our people as best we can."

Andrew has overseen the promotion of emergency risk management to the community through the management of a number of emergency risk mitigation funding programs that have attracted investments from Commonwealth, state and local governments. He's played a key role in the review and drafting of his state's Emergency Management Act 2006, which replaced and improved previous emergency management legislation. Of this challenging exercise Andrew says: "The rewriting of our emergency management legislation in 2006, with more flexible powers, broader application across the full emergency management spectrum and more streamlined governance arrangements, has been a significant highlight of my service."

For most of Andrew's time as SES Director, he has also represented Tasmania on the Australian Emergency Management Committee (now the National Emergency Management Committee). In addition he represents his state on a number of other national committees such as the NEMC Community Engagement Sub-Committee and the Australian Council of State Emergency Services, and he chairs the Australian Tsunami Advisory Committee and the National Flood Advisory Committee.

Supporting Tasmania's response to interstate disasters has been one of the highlights of Andrew's career to date. "The enthusiasm, commitment and professionalism of our volunteers with all their operations, particularly the recent deployments to Victoria (Melbourne storms, 2010) and Queensland (floods and TC Yasi, 2011) have been a gratifying experience."

Andrews believes that as Director of an organisation such as his, it's been important to keep in tune with what's happening at all levels, to keep in touch with volunteer issues and trends and to meet emerging needs. "Our organisation also has broader whole-of-government emergency management responsibilities, which require a different set of needs," he says.

"Meeting all requirements is not always easy in practice with budget and resource pressures and growing expectations, but I'm proud of how we have all pulled together to build the SES we have today. It's really been a team effort."

During his tenure as Director, the SES has responded to significant emergencies in Tasmania and interstate. These include the August 2007 floods in all regions of Tasmania and the April 2008 hurricane-force winds that caused considerable damage around the State, search and rescue operations, widespread storm and wind damage in January 2009, response to pandemic (H1N1) between April and August of 2009, as well as last year's massive storms and floods in Victoria and Queensland. More recently there has been the SES response and emergency management coordination following significant Tasmanian flooding in 2011.

Among the other highlights Andrew identifies are the improvements in the profile and identity of the Tasmanian SES with the provision of uniforms, long service awards and medals, better equipment and vehicle standards, and improved internal and external engagement. "We've been able to maintain high equipment standards, better training and volunteer support despite growing pressures," he adds.

"I am driven and motivated by the enthusiasm of our staff and volunteers. My regular visits to our volunteer units remind me just how lucky we are to have such committed and willing volunteers, wanting to give so much back to their communities.

"While I've been honoured with the ESM, the recognition should really go to my colleagues in the Tasmanian SES for their great team effort," he said.