

Bequests to Stockman's Hall of Fame

Roger Steele, a former Speaker of the Legislative Assembly, is now the Chief Executive Officer of the Australian Stockman's Hall of Fame.

Mr Steele has asked the Society to publish a form of words which can be used for bequests to the Hall.

The words are:

"I give and bequeath to the Australian Stockman's Hall of Fame and Outback Heritage Centre the sum of \$ for the general educational purposes of that institution and I declare that the receipt of the Secretary, Chief Executive Officer, Controller - Finance Administration and Accounting Services thereof shall be a full and sufficient discharge to my trustee for the said legacy and my trustee shall not be bound to see to the application thereof."

AUBRCC review

KPMG Peat Marwick has been commissioned to undertake a national training needs analysis of building surveyors and building inspectors for the Australian Uniform Building Regulation Co-ordinating Council (AUBRCC).

The review is being undertaken against the backdrop of the diverse and largely unevaluated processes currently in place, and the acceptance and imminent implementation of the Building Code of Australia.

Submissions were invited from a variety of organisations in relation to any possible impact changes might have, including the impact of changing legislative and technological environments.

Submissions are now being considered by the review team and the resultant paper should be available during the second half of the year.

Complaints service for the insured

The Insurance Council of Australia and the Life Insurance Federation of Australia have set up schemes for the resolution of policyholders' complaints.

The schemes are based on the resolution of complaints by the insurer in the first instance, and by a complaint review facility at a higher level.

The latter bodies, the life insurance Complaints Review Committee and the general insurance Claims Review Panel, will deal with complaints not dealt with by the individual insurer.

Both bodies are able to make decisions up to specified monetary thresholds which are binding on the participating insurers.

In a joint media release, Grahame Bond of the ICA and David Purchase of LIFA said: "These industry initiatives have been developed to provide consumers with a free and effective alternative to litigation.

"Consumers lose none of their existing legal rights, but we confidently expect that the great majority of insurance complaints will be resolved by these new facilities.

"LIFA and ICA attach the utmost importance to the successful operation of these consumer assistance schemes, and a special overseeing body called the Insurance Industry Complaints Council has been established to monitor the schemes' operations and to review them after twelve months," they said.

Further information on general insurance complaints is available from the ICA Consumer Office at 84 Smith Street, ph 814766 or toll free 008 891194 or fax 818012.

Information on life insurance complaints is available from LIFAs Consumer Inquiries Manager (Melbourne) on toll free 008 335405 or by writing to the Consumer Inquiries Manager at 20th Floor, 31 Queen Street, Melbourne, Vic 3000.

JUNE ADMISSIONS

David Leslie Brustman
Alice Springs

William Martin Finch
Darwin

QUEEN'S COUNSEL

Leonard William Flanagan
Alan John Sullivan

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~ Community Legal Centre

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