## Mail Misery

The Law Society is on the receiving end of complaints from members, particularly those in larger firms, that they are not receiving correpondence, often by fax, from this Society.

Our records, including fax confirmations, indicate that the mail is sent, and that faxes are reaching their destination.

This would suggest then, that there may be some internal problems with communication within firms.

If these problems are affecting mail from the Law Society, it may explain why this office receives so many complaints from solicitors' clients about failure to respond to mail and telephone calls.

We strongly urge all office managers to review distribution of mail within their offices.

## Butterworths \$25,000 Book Award

The Butterworths Book Award, a recognition of outstanding contributions to the body of legal knowledge has been awarded to *Environmental Law and Policy in Australia - Text and Materials* by Ross Ramsay and Gerard Rowe.

The title was chosen from a short list of four by the adjudicators - the Honourable Justice Kevin Lindgrenof the Federal Court, the Honourable Justice Paul Stein of the Land and Environment Court and Mr Jim Armitage, solicitor and consultant to Blake Dawson Waldron.

The awards were created as an incentive to both legal academics and practitioners to create works which might not otherwise be considered and carry a prize of \$25,000.

## BALANCE

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