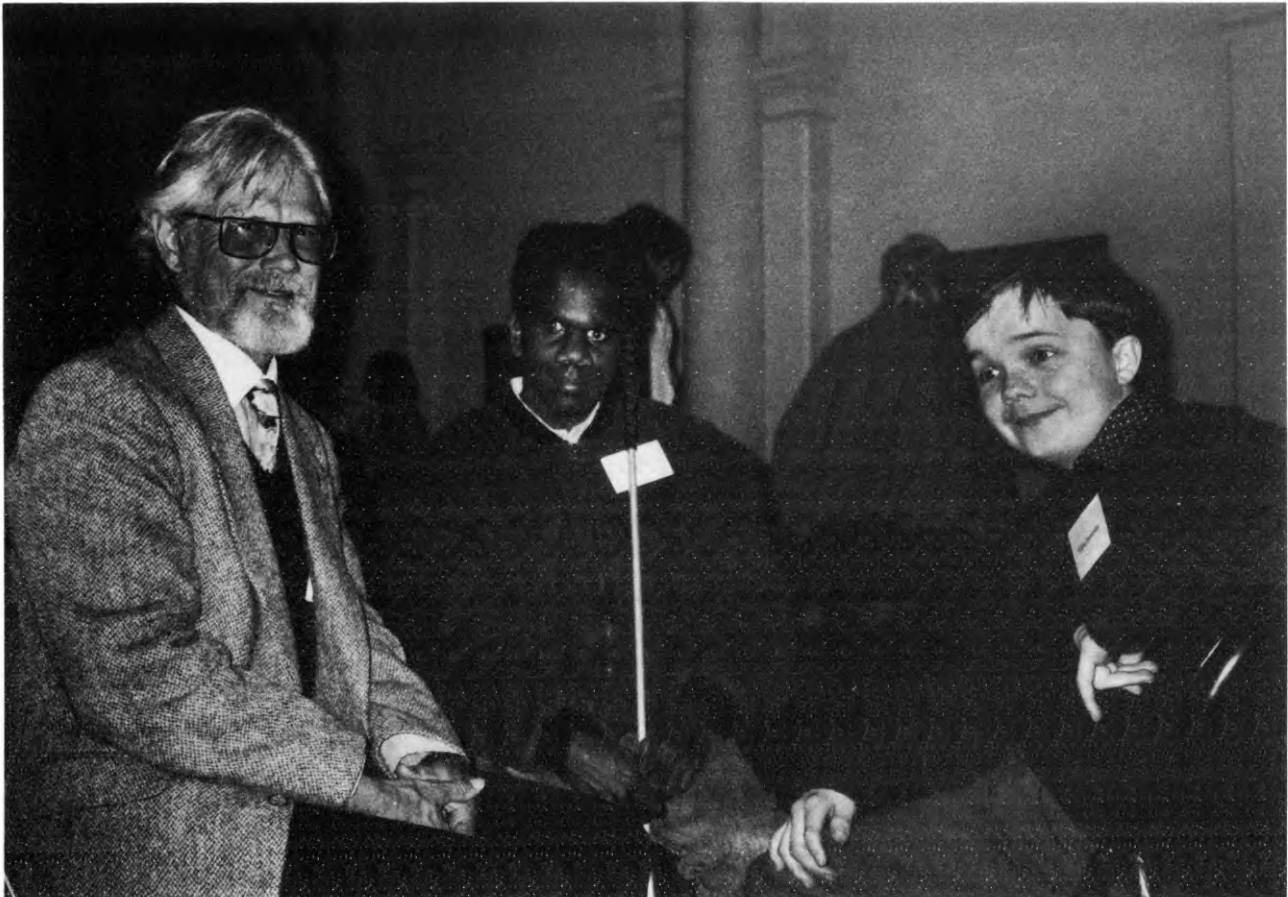


TDK 1992 Australian Audio Book Award

Virginia Rowland, Award Coordinator, NLA, comments on the winners

THE WINNERS OF the TDK 1992 Australian Audio Book Awards were announced by Rodney Hall, eminent Australian writer and Chairperson of the Australia Council, at a cocktail function in Queen's Hall, Parliament House, Melbourne on 15 September. The function, hosted by the National Library of Australia, was attended by over 150 authors, publishers,

having access to books. The books are recorded with speed levels varying from 40 words per minute to 130 words per minute; usual narration speeds are closer to 170 words per minute or more. The tapes come in a kit with the printed text. The primary target group is people with developmental disabilities, but many users come from adult literacy students, English language students, people with a hearing



Mr Rodney Hall, Chair of the Australia Council, chatting to two of this years assistant judges for the Children's/Young Adult Literature Category Stephen Dixon and Milos Jamieson.

narrators, audio book producers, associated interest groups and consumers.

The winning entries were as follows:

Overall Award Winner and Winner of the Adult Literature Category
Patrick White: A Life by David Marr, produced by Louis Braille Productions; narrated by well known Australian actor, James Condon.

Children's/Young Adult Literature Category
The Dream by Rae Harris and Beryl Harp, produced by Narkaling Productions; narrated by Robert van Mackelenberg.

Resource & Reference Materials Category
Overcoming Dyslexia by Bevé Hornsby. Produced by Narkaling Productions, narrated by Margaret Ford.

David Marr has succeeded in winning just about all the literature prizes in this country for his book *Patrick White: A Life*. The 36-hour, 25-cassette audio book, is available for sale to public libraries and to individuals with a print handicap. Further information from Rose Blustein, Braille and Talking Book Library, 31-51 Commercial Rd, South Yarra, Victoria, 3141. Tel (03) 867 6022.

The other winning producer, Narkaling Productions, is based in Perth. Their service is designed to meet the needs of people whose lack of reading skills prevents them from

impairment, migrants; people with dyslexia, people who have sustained head injuries, and others. One hundred and fifty titles are currently available with 30 more about to be launched. The kits are sold to public libraries, TAFE colleges, schools, universities and individuals. For further information contact Helen Delany, Narkaling Productions, 116 Jersey St, Jolimont, WA, 6014. Tel (09) 387 0555. ■

Quality management

New standard focuses on the service sector

Library managers may be interested to note that Standards Australia have just issued a new international standard *Quality management and quality systems—guidelines for services (AS 3904.2)*. These guidelines cover: the characteristics of a service; quality system principles; management responsibility; personnel and material resources; customer interfaces; operational elements of a quality system; marketing; design; service delivery; performance analysis; improvement processes.

The standard is available from the National Sales Centre of Standards Australia or its state branches, price \$27.50. ■