### The Board of Education

### Kay Poustie, the Board's new chair, outlines its structure and plans

n my first *inCite* article as Chair of the Board of Education, I would like to pay tribute to the work of Anne Hazell, my predecessor. Anne is an untiring worker for the profession and in her role as Chairperson of the Board devoted many hours of her own time each week responding to government reports, communicating with members and educators and travelling on Board work. Thank you, Anne, for a job very well done.

I would also like to pay tribute to the work done by Angela Bridgland as Immediate Past Convener of the Training and Development Committee. Angela has worked extremely hard with the ALIA Training and Development Officer to bring the self-instruction package project to fruition. Two packages are currently available, and the third, on Marketing, will be released in March 1993. Special thanks to Angela for the patience and perseverance she and her committee have given to ensure a quality product for members.

### **Board membership**

The last *inCite* featured a photograph of the Board of Education which, as a Committee of General Council, has a membership of twelve, with seven of these members being elected by the membership, three being appointed by General Council, plus the President and Executive Director. Both educators and practitioners are represented on the Board; the current membership of the Board is shown below.

The Board, through its two committees, the Professional Standards Committee and the Training and Development Committee, deals with issues relating to formal education activities and entry to the profession. These include course recogni-

tion and issues relating to the ongoing professional development and retraining of library and information services personnel, including educational matters related to employment and the delivery of educational services to members. This does not sound like a great workload when it is stated like this but, with the current developments in competencies, policy and administrative changes related to formal education and training and the plethora of working parties and reports being developed by government, the work of the Board is becoming more varied and complex.

#### Working with ITBs

The Board is actively involved in working with Industry Training Bodies (ITB's)/accreditation agencies in each State where these are operating and through the National Office has advised ITB's of the work of ALIA and sought ways in which we can work co-operatively. The ITB's will be responsible for accrediting Certificate, Advanced Certificate, Diploma and Associate Diploma courses in vocational training in each State. Summarised below is the information on each State ITB and the Board would welcome input from members who may have other information to assist in our work with the ITB's.

### A State round-up

- Australian Capital Territory: The Executive Director and Membership Services Manager have met with the Director to discuss co-operative action and will maintain contact.
- New South Wales: ALIA will continue to be an integral part of accreditation process for library practice courses. Board members Anne Hazell and Joyce Kirk will take part in their internal accreditation project.
  - Northern Territory: Accreditation is undertaken by a Course Advisory Committee on which the Association is represented.
  - Queensland: An Accreditation Council has been set up as the statutory body responsible for accrediting credentialled courses and acts on recommendations received from a Course Assessment or Course Development Advisory Committee. Board member Michael Middleton has been invited to serve on the Course Assessment Committee.

#### Chair Kay Poustie (P) City of Stirling Libraries WA Deputy Chair Associate Professor Joyce Kirk (E) University of Technology, Sydney, Kuring-gai Anne Hazell (P) Education Department of South Australia ALIA President Jennifer Cram (P) Ex Officio Education Department of Queensland Angela Bridgland (E) University of Melbourne Margaret Findlay (P) Consultant, Victoria Dr Christine Henderson (P) University of New South Wales Michael Middleton (E) Queensland University of Technology Christine Goodacre (E) University of Tasmania Roslyn Membrey (P) Parliamentary Library WA One casual vacancy to be filled by General Council March 1993 Sue Kosse (non-voting) Executive Director, ALIA

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Nora Stewart Training and Development Officer

# Marketing...do you need to know more about this?

re you frustrated at trying to convince 'the-powers-that-be' that your services are valuable? Do you know how to investigate the potential of a new service?

The newest ALIA Training and Development self-education course has just rolled off the presses, and not a moment

too soon. Over the last few years information from surveys and other informal mechanisms has shown that people working in the library and information profession want to know more about marketing—and how to sell their services to clients as well as to those who ultimately fund their services.

ALIA's newest training package, Marketing Strategies for Libraries and Information Agencies, is designed to raise awareness and to educate on a practical and theoretical basis. It begins with some general concepts of marketing and the information environment, and goes on to look at more specific examples of costing services and product analysis.

The format of the course is easy to read and encourages wider investigation of the topics with an extensive 'Further Reading' guide, including a section on specific types of libraries and agencies.

Assessment questions at the end of each section also include topics for group discussion if a number of people are doing the course together.

All the self-education courses that ALIA Training and Development publish are ideal for busy people wanting to learn at an appropriate level and at their own pace, and to gain recognition for the effort. All participants receive a certificate on successful completion of assessment. Another bonus is that the courses all comply with the Training Guarantee Act so that employers can claim a legitimate training expense.

If you are interested in doing this course, the price is \$200; or only \$150 to ALIA members. Orders, or queries about this or other training packages, should be addressed to Nora Stewart, the Training and Development Officer at ALIA National Office.

- South Australia: No response received; following up.
- Tasmania: Little progress in 1992 but expect to proceed in 1993 and Board member Christine Goodacre will be the ALIA representative.
- Victoria: Arts Training Victoria registers its support or otherwise for all courses proceeding to accreditation which relate to its industry including the library and information sector. It is advised by a Standing Committee for Heritage and Culture on which ALIA is represented by Board member Angela Bridgland.
- Western Australia: The Arts Industry Employment and Training Council includes a library sub-group on which several ALIA members sit, including Branch President Brian Stewart and Board member Kay Poustie. SESDA, the peak body, is keen to have industry bodies such as ALIA involved in accreditation processes.

### **Competencies and ALIA**

Articles in *inCite* over the past 18 months by Anne Hazell and Susan Ainsworth have kept *inCite* readers informed about issues related to this area.

The Board and the National Office have been heavily in-

volved in work towards the development of competency standards including work with Arts Training which has been formally recognised by the National Training Board as the competency standards body for the library and information sector. The Board has also provided input to the ALIA Industrial Information Officer regarding the NBEET Inquiry into ASF level 4, 5 and 6 competencies.

Members of the Board, Angela Bridgland, Margaret Findlay and Christine Goodacre, are also developing a presentation to be available to members speaking publicly on competency standards. The authors will present this at the RAISS Conference in Darwin in July.

### Do you need a speaker?

Board members are always willing to speak at conferences or divisional meetings. The Board has proposed sessions on education and training issues for each of the Conferences to be held in 1993 and 1994, including the joint ALIA/NZLA Conference.

Members of the Board are located in all States with the exception of the Northern Territory and ACT and this should make contact with members easy for those wishing to invite speakers.

### A new name: DA Information Services

D A Books & Journals, a major supplier of scientific, technological and medical information, has changed its name to D A Information Services.

The new name reflects changes within D A, the library profession, and the publishing industry as a whole. There is a greater desire for information to be obtained regardless of format. Time, convenience and money are the driving forces in today's information world.

D A has responded to these changing needs by diversifying its business. Information is now available to customers in the form of audio, video, microform, software, document delivery, as well as books and journals.

The most recent development is an online service, DA Direct, that allows free access to DA's information database. Features include searching and ordering of books, and subscriptions management.

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