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5/7 CAVAL training activities. *Preparing a disaster plan.* conducted by Jeavons Baillie. CAVAL Collaborative Solutions, 4 Park Drive, Bundoora, 9–12pm. Cost: \$176.00. Contact: Eve Cornish, evec@caval.edu.au, register online at http://www.caval.edu.au/Services/rego_form.html

5/7 CAVAL training activities. *Disaster response issues for senior managers:* a half-day seminar, led by Jeavons Baillie. CAVAL Collaborative Solutions, 4 Park Drive, Bundoora, 1–5pm. Cost: \$176.00. Contact: Eve Cornish, evec@caval.edu.au, register online at http://www.caval.edu.au/Services/rego_form.html

• **6/7 Victorian ALIA Library Technicians.** *Techs on tour* — a day of behind the scenes tours in a variety of Melbourne libraries. Further details tba. To join the mailing list for brochures contact: Kerrie Kelly, convenor, ph 03 8664 7131, kkelly@slv.vic.gov.au

29/7 & 30/7 CAVAL training activities. *Dealing with conflict (verbal tactics).* CAVAL Collaborative Solutions, 4 Park Drive, Bundoora, 9:30–4:30pm. Cost: \$220 CAVAL/ALIA members, \$242 non-members. Contact: Eve Cornish, evec@caval.edu.au, register online at http://www.caval.edu.au/Services/rego_form.html

31/7 CAVAL training activities. *Informit.* CAVAL Collaborative Solutions, 4 Park Drive Bundoora, 9:30–12:30pm. Cost: \$110 CAVAL/ALIA members, \$132 non-members. Contact: Eve Cornish, evec@caval.edu.au, register online at http://www.caval.edu.au/Services/rego_form.html

• **August ALIA Special Libraries (Vic).** *Cheap eat.* Further details: tba.

21/8 ACER Information Literacy. *Workshop 1: Information literacy and searching.* Camberwell Vic. Cost: \$132 per session (inclusive GST), 10% discount for ALIA members, must mention the ad, see <http://www.acer.edu.au/promo/Seek&%20YouShallFind.pdf> or phone 03 9835 7403.

28/8 ACER Information Literacy. *Workshop 2: Writing, abstracting and referencing for journal articles and reports.* Camberwell Vic. Cost: \$132 per session (inclusive GST), 10% discount for ALIA members, must mention the ad, see <http://www.acer.edu.au/promo/Seek&%20YouShallFind.pdf> or phone 03 9835 7403.

• **October ALIA Special Libraries (Vic).** *Special Library visit.* Further details: tba

• **December ALIA Special Libraries (Vic).** *End of year/Xmas drinks and dinner.* Further details: tba.

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Product news

Sanderson launches Civica brand

Sanderson recently announced that it has integrated its public sector and complementary businesses into a single organisation under the brand name Civica.

Civica has been created to form a focused managed software solutions business with the critical mass, skills and identity to address the growing needs of the corporate and public sector. The company has built a solutions framework which ensures that Civica's products and services can be delivered at all levels within a customer organisation to support electronic service delivery.

Civica's primary focus is on the local government, library and health insurance sectors in which it holds a market leading position. At the time of its launch, more than 100 councils throughout Australia use Civica's local government applications; Civica systems manage approximately one-third of private health insurance membership in Australia; and Civica's library applications are used by more than 250 libraries world-wide.

Factiva

Launch of Factiva Editor

Factiva has recently announced the availability of Factiva Editor, an add-on service for Factiva.com and Factiva Track Module.

Factiva Editor is an editorial interface that gives companies powerful, yet easy-to-use features to annotate Factiva news, highlight priority articles, and add links to internal web-based content.

Factiva Editor enhances the already powerful administrative functionality in Factiva products with a new editorial interface. Through Factiva.com and Factiva Track Module enterprise content managers can set up tightly defined news folders tracking key topics of interest for groups in the organisation. Now, with Factiva Editor, they can add more value to these group track folders by screening the news, adding analysis to articles and links to related content. Through this service end-users are given a rich information resource of editorialised content to help them track their competitors, customers and key industry topics.

By presenting editorialised and annotated content, users will save time searching for relevant information and have more time to analyse it in the context of their business. Having an easy-to-use editorial tool to annotate and edit gives companies greater control of their internal and external content and delivers better results to their end users.

Factiva Editor. Gives ability to post and remove articles either automatically or manu-

ally to group track folders. Annotates articles with comments and/or importance flags like Hot, New, Must Read. Adds links to internal web-based content. Is sold as an add-on to Factiva.com and Factiva Track Module. Is available in English-, French- and German-language interfaces. No additional technical resources are required to implement.

Factiva adds Network Ten transcripts to content collection — strengthening local Australian coverage

Network Ten and Factiva, a Dow Jones & Reuters Company, announced in March a global agreement to distribute Network Ten's news and current affairs content through Factiva's services.

This enables Factiva to deliver additional local content for Australian users, and provides a new distribution channel for Network Ten's news material.

Network Ten will provide news transcripts to Factiva of Australian news items broadcast in its 11:30am, 5pm and late night bulletins. This translates to approximately 200 separate news items each week.

The relationship will position Network Ten alongside the world's best news and business information organisations, including Reuters and Dow Jones Newswires, The Wall Street Journal, the BBC and CNN, and adds a strong local angle on news and culture in Australia.

Dialog introduces Dialoglink 3.0

Dialog recently introduced version 3.0 of its popular DialogLink telecommunications software package. DialogLink provides access to non-web-based command language online services offered under the Dialog and DataStar brands, including DialogClassic and DataStarClassic.

DialogLink 3.0 is now available and can be downloaded free by existing Dialog customers from <http://products.dialog.com/products/dlink/>.

DialogLink 3.0 is a 32-bit application, and provides toolbar buttons for frequently used features as well as standard Windows toolbar options and keyboard shortcuts.

Enhancements include the ability to easily save and open search results in Word or other applications that accept RTF formatted files, the option to search DataStar with a Type-Ahead buffer; and direct links to websites referenced in retrieved articles and reports.

The valuable accounting function has been enhanced. Costs and accounting information are captured to a standard CSV format file that can be opened in most spreadsheet applications. Customers can generate

an accounting report in Microsoft Excel by simply selecting the accounting report menu option within DialogLink. A template within Excel makes it easy to load, sort and print the accounting data.

Resource Options

Successfully delivering quality information management!

From an idea first conceived in 1980 in the wilds of the Canadian Arctic, to its humble beginnings in Brisbane, a successful information management company celebrated 10 years in business this May.

Resource Options was established in 1992 by Jennifer Hale, a professional librarian with over 30 years experience. Jenny now offers consultancy, employment, training, information and database services to a wide range of clients in Melbourne, Brisbane and Townsville.

The *Resource Options* team has a reputation for their knowledge and service delivery and includes qualified information specialists and records managers. They have a wealth of project experience in areas such as business, engineering, law, history, sport, health and education.

Two million articles on ScienceDirect

ScienceDirect, a division of Elsevier Science, recently announced that there are now two million articles 'live' on its premier platform for scientific, technical and medical information.

Launched in 1999, ScienceDirect (<http://www.sciencedirect.com>) has rapidly grown to become one of the world's leading providers of scientific, technical and medical information. Designed to serve the needs of the researcher, ScienceDirect offers immediate access to the abstracts, journal and reference work articles needed for research. With more than two million articles now available online from 1200 journals, and access to the leading scientific, technical and medical bibliographic databases, ScienceDirect is an invaluable tool for more than nine million scientists around the world.

Ingram Micro

Ingram Micro and Britannica taking a great legacy into the 21st century

It's a digital world... In keeping with the ever-changing facets of the way we receive and deliver information, Encyclopaedia Britannica was amongst the first to produce a digital media format for their reference works. Today that format constitutes a major portion of their business and has been refined and expanded into a sophisticated, robust CD & DVD product range. Ingram Micro Inc has announced that its Australian subsidiary, has been appointed as a new distributor by Britannica Asia Pacific.

The partnership includes distribution of Britannica's OEM products and services,

plus its 'configure to order' range, for major PC manufacturers. Ingram Micro see this partnership as a great opportunity to expand its software product offering further leveraging on their strength in the OEM channel and adding value to their resellers with branded PCs.

Linksys distributor

Ingram Micro Inc, the largest global wholesale provider of technology products and services, recently announced its Australian subsidiary has officially entered into a distribution agreement with Linksys, a leading provider of networking hardware.

The appointment of Ingram Micro Australia comes after Linksys and Ingram Micro Asia signed a distribution agreement covering countries in Asia Pacific, including Hong Kong, Thailand, Malaysia, India, Singapore and New Zealand.

Under the terms of the agreement, Ingram Micro Australia will offer all Linksys product lines including: the Instant Broadband series, Instant Ethernet series, EtherFast series, Instant Wireless series, Instant Powerline, Instant Gigabit and the ProConnect Series.

Partnership with Verbatim

Ingram Micro has been chosen to distribute Verbatim products. Verbatim produce reliable data storage products and computer hardware products, for every level of business.

Learn with students and academics across four different continents

Master of Education in Adult Learning and Global Change – University of Technology, Sydney; University of British Columbia; University of Western Cape; Linköping University, Sweden

Introduced last year, this ground-breaking globally-oriented course addresses the growing needs of international education and training. It is offered and run simultaneously across four continents with students taught in common classes through a mixture of distance learning and local face-to-face activity.

- It gives the students the opportunity to be involved in an international experience without relocating.
- Students develop professional global networks while they study and are encouraged to refine their own professional practice.
- Develops competence in adult learning practice in international cross-cultural contexts.
- Promotes networking across countries, contexts and sites of practice.
- Provides the collaborating groups with an opportunity to develop the skills they need as educators in a globalised context. ■



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WA

• **June WA Library Technicians.** *Metadata show and tell.* Date/Venue: tba.

• **24/6 WA Library Technicians.** *General meeting, AGM & dinner.* Venue: tba.

• **20-22/7 ALIA Local Studies (WA)** *are planning a visit to Geraldton for weekend.* Bus leaves Perth Saturday am, lunch at Dongara, visiting historic sites, arriving Geraldton pm. Visits will include tours to lighthouse, art gallery, museum, Geraldton Local Studies Collection, Northampton. Return to Perth Monday, visiting Greenough Hamlet en route. Please register interest by e-mail to jzuvela@inet.net.au or ph 08 9330 5537.

• **20/8 WA Library Technicians.** *General meeting.* Venue: tba. 20/8; 16/10.

• **September WA Library Technicians.** *General meeting, weekend workshop.* Date and venue: tba.

• **25/11 WA Library Technicians.** *General meeting & end of year function.* Venue: tba.

Conferences

• **21-23/1/2003 ALIA Information Online 2003:** *11th exhibition and conference.* For more information, please contact: Conference Action, ph 02 9437 9333, fx 02 9901 4586, online.2003@alia.org.au <http://www.alia.org.au/conferences/online2003/>

• **24-27/8/2003 10th Asia Pacific Special Health and Law Librarians conference.** *celebrate the future.* Adelaide Convention Centre, Adelaide. Contact: Philip Keane, ph 08 8222 3224, philip.keane@imvs.sa.gov.au, <http://www.alia.org.au/conferences/shllc/2003/>

• **9-12/9/2003 12th National Library Technicians conference.** *Bridging services: embracing reality.* Brisbane Qld. Event co-ordinator: Organisers Australia, PO Box 1237, Milton Qld 4064, ph 07 3369 7866, fx 07 3367 1471, mail@orgaus.com.au

All inCite events are limited to 40 words maximum and must include: *date, name of Division, title of event, theme and key speaker (if relevant), venue, time, costs, and a contact name with phone and fax numbers.* By 18th of the month for inclusion in the following issue.

ALIA groups should mail, e-mail or fax details of forthcoming events to the address shown below, or use our website electronic form on ALIANet at <http://www.alia.org.au/events/>.

Non-ALIA entries: Send (at a cost of \$40 for 40 words) with your complete billing details to **inCite Events**, ALIA, PO Box E441, Kingston, ACT 2604; fax 02 6282 2249, or e-mail events@alia.org.au. An invoice will be sent to the address indicated with your entry. For a small additional cost, your event may be listed on our website. Call for details.

• **bullets indicate activities organised by ALIA Groups**