Trade exhibition feature

ALIA 2004
challenging ideas

ALIA 2004 Biennial Conference, 21–24 September 2004, Gold Coast Convention and Exhibition Centre, Queensland. The trade exhibition at the ALIA 2004 Biennial Conference promises to be lively, fun and informative, showcasing a diverse range of products, projects and developments from some of the leading industry representatives.

3M Australia [Platinum sponsor] **Booth: 79–81**
3M has been helping libraries become more secure, efficient and productive for over thirty years, and we have learned that no two libraries are the same. That's why we offer libraries more choices than anyone else in the industry. 3M has the resources and technologies to keep its commitments and backs all its products with a 100 per cent satisfaction guarantee. Contact our sales executives on 136 136 to help you find the right solution for your library's needs.

Australian Bureau of Statistics **Booth: 12**
The Australian Bureau of Statistics supports the library community through its Library Extension Program (LEP). The LEP is a partnership between the ABS and a nation-wide network of 520 libraries. The LEP aims to help libraries help themselves to ABS information. Visit the ABS to see how ABS information can help your community. Contact: Kim Farley-Larmour, kim.farley-larmour@abs.gov.au.

Abax Systems Pty Ltd **Booth: 9**

AECGroup Ltd **Booth: 10**
The AECGroup has a team of professionals experienced in providing specialist-consulting services to public libraries. The team is led by Dr Veronica Lunn, who has more than twenty-five years of consulting experience. Services include: user and non-user surveys, trend analysis, infrastructure design, demographic analysis, benchmarking, service delivery reviews, strategic and business panning, staff development programs, community consultation, branding and marketing, services for indigenous communities. Contact: Veronica, ph 0417 206 023, veronica@aecgroupltd.com.

ALIA **Booth: 73**

Altarama Systems and Services **Booth: 84**
Altarama specialises in new technology tools for better reference service delivery and management. At our stand you can learn about: RefTracker reference and request management — allows library staff to respond to questions more efficiently by using workflows that reduce the effort involved in responding to requests. Virtual Reference ToolKit — allows reference service to be delivered to internet users. ScheduleSource — reduces the staff time required to product rosters for staffing service desks.

Aurora Information Technology (AIT) **Booth: 27**
AIT is an Australian company, which develops software exclusively for the global library automation market, including the Aurora Library System which is now installed in 150 separate libraries in Australasia. We also provide Aurora software for 90 per cent of patrons to Australasian Libraries for the Blind. Aurora utilises the latest Windows and SQLServer technology with new developments compatible with the Microsoft .Net platform.

Baker and Taylor International **Booth: 46**
Baker & Taylor is a leading supplier of US books, media and customised services to libraries worldwide. We maintain a database with more than 3 million US titles. Material is sourced from our own warehouse located in Illinois which contains in excess of 300 000 titles and several million books. Titles not in stock at Baker and Taylor are ordered from the publisher. During the conference we will be demonstrating our new e-book solution which provides access to over 7000 titles.

Barcode Direct **Booth: 3**
Barcode Direct draws on fourteen years experience in library barcoding. We supply desktop scanners, cordless scanners and receipt printers to 60 per cent of public libraries throughout Australia. We evaluate all new models and brands to test their ability to read library barcodes with lowest RSI issues. Barcode Direct is future focused and will be offering RFID tags and readers when the costs are reasonable. We have a free trial no obligation program so your staff can test a scanner or printer before purchasing.

Bermel Business Systems **Booth: 82**
Australia's leading company marketing cashless payment solutions providing systems from disposable cards to rechargeable magnetic stripe and smartcards with full ID capabilities. The one card can be used with photocopiers, network printing, door access, cafeteria and vending, attendance monitoring and POS. Bermel can provide a complete cashless payment solution for any library, college or university.

Bindomatic Pty Ltd **Booth: 33**
Bindomatic is a Swedish Company founded in 1974. Our aim is to provide people with the simplest and

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NT	Peter Walton & Associates	(08) 8927 3669

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Blackwell Publishing **Booth: 94**
Blackwell's Book Services **Booth: 34**
Blackwell's Book Services specialises in the supply of books and bibliographic support products to academic, research and leading public libraries throughout the world. We are the market leader in combining traditional bookselling expertise with the latest developments in library technology. Blackwell's can provide you with a full range of products and services, from selecting and ordering the books you need, to physical and MARC record processing and electronic data sharing. Our suite of services help you quickly get materials on the shelves and into the hands of your patrons.

Blake Education **Booth: 63**
Capra Ryan (Aust) Pty Ltd **Booth: 88**
Capra Ryan Online is a progressive Australian Registered Training Organisation with a reputation for delivering online training to the education and library sectors. Library and Information Services Certificates II, III, IV, and Education Support Certificate III are delivered to students all over Australia. The Library and Information Services Diploma will be launched in September 2004 and has been developed using the latest training package. All course materials have been written and developed by the Capra Ryan Online curriculum and learning services teams.

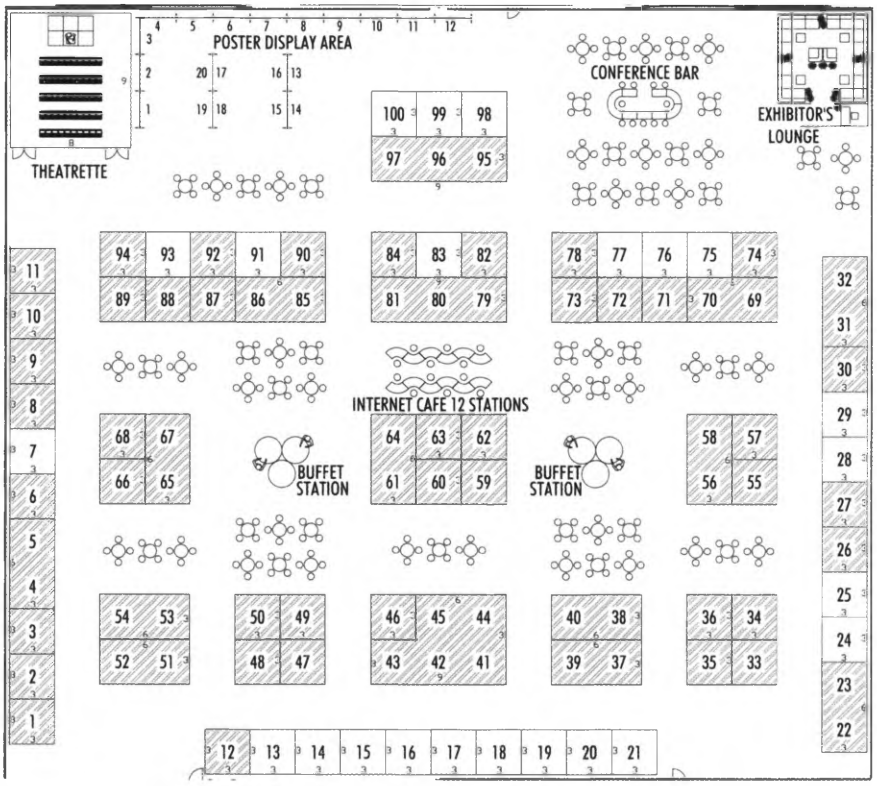
Casalini Libri **Booth: 47**
Checkpoint Meto **Booth: 48**
Checkpoint Meto has developed an RFID (Radio Frequency Identification) based Intelligent Library System (ILS). The ILS identifies, tracks, and secures library books and materials. The RFID System interfaces with the Library Management System (LMS) to improve efficiencies in processing library materials and provide security at the item level. Checkpoint Meto is at the forefront of the research and development of RFID. The ILS is setting new standards for library efficiency and security by providing the technology that eliminates the manual labour presently required for library activities.

Colour Presentations **Booth: 6**
Copyright Agency Limited [Bronze sponsor] **Booth: 72**
Copyright Agency Limited (CAL) is an Australian copyright management company whose role is to provide a bridge between creators and users of copyright material. CAL represents authors, journalists, visual artists, surveyors, photographers and publishers as their non-exclusive agent to license the copying of their works to the general community. By ensuring fair payment to copyright owners, creativity and investment in the further development of works is encouraged. Contact: ph 02 9394 7600, http://www.copyright.com.au.

DA Books **Booth: 43**
DA Library Technologies **Booth: 41 & 45**
DA Library Technologies delivers superior systems for libraries in Australia, New Zealand and the Pacific. We source the world's best technologies and deliver them with our local support and expertise. We provide both implementation services and ongoing customer support. At DA Library Technologies we are constantly speaking with libraries to keep ourselves up to-date with emerging trends. We work with our software partners to ensure those trends are catered for in the products we supply.

DA Subscriptions & OCLC **Booth: 42 & 44**
Discover two new and exciting products at DA Subscriptions.

Classical Music Library, a world-first music streaming service, allows your users to listen to more than 23 000 music tracks via the internet. *NewsBank* is a collection of ANZ community, state and national newspapers as well as major international titles. Also print subscriptions, as well as e-books, e-journals, and e-reference collections — netLibrary, knovel.com, Springer, Kluwer, ABC Clio and many others, at the DA stand.



OCLC is a non-profit membership-based library service and research organisation, dedicated to furthering access to the world's information, and in reducing the associated costs. OCLC has more than 45 000 member libraries in eighty-four countries and territories. OCLC offers a wide range of services to locate, acquire, catalogue, lend and preserve library materials. WorldCat, OCLC's premier database with more than 54 million records, is a major research and cataloguing resource for libraries. The ILL service offers worldwide reach to that elusive book or document, while digital preservation and virtual reference software are accessible at affordable prices.

Digital Education Services **Booth: 89**
Digital Education specialise in the supply of library lending CD ROMs and online resources. Every product is delivered with library lending rights. Carefully selected titles include the best on line resources, DVDs, CD ROMs, ebooks and videos for the public library and education sectors. Take the opportunity to review the unique range of 'shelf-ready' multimedia and catch up with Edward Krumins, manager of digital education. Visit http://www.digitales.com.au.

Dynix [Platinum sponsor] **Booth: 95–97**
Dynix is the worlds leading provider of library technology solutions. Serving more than 10 000 academic, special, school public and consortium libraries in over forty countries, Dynix products and services are the most widely deployed library technologies in the world. Through a unique blend of software leadership and library expertise, Dynix is focused on providing customers industry-leading products, progressive engineering and exceptional customer support.

EBSCO [Gold sponsor] **Booth: 85–86**
EBSCO Information Services is the leading provider of integrated information management solutions to academic, medical, corporate and research libraries and information services worldwide, with thirty-one offices across nineteen countries. EBSCO Information Services comprises EBSCO Subscription Services, the world's largest subscription agency, and EBSCO Publishing, our full-text and bibliographic database division. Products and services that will be profiled include EBSCOhost Electronic Journals Service (EJS) and EBSCO's A-to-Z Journal Listing Service.

Elsevier **Booth: 38 & 40**
Elsevier (http://www.elsevier.com) offers you the widest and deepest coverage of scientific, technical and health content available in four primary areas — the health sciences, life sciences, physical sciences and social sciences. Quality control at every stage of the publishing process is just one way in which we strive to realise new levels of efficiency in the research process. This year, we have developed an array of exciting new products to enhance the research process of your users. Check out our new offerings — ScienceDirect Major Reference Works & Book Series, Scopus, and DiscoveryGate.

Ex Libris Australia Pty Ltd **Booth: 4–5**
The Ex Libris Group is a pioneer in the field of software solutions for libraries and information centres. Ex Libris continues to set industry standards by combining software strengths and library acumen to provide real solutions for this constantly evolving environment. ALEPH, our ILMS, is currently installed at over 1250 sites. MetaLib, the information portal and SFX, the context-sensitive link-server for heterogeneous electronic resources, are used by more than 600 institutions in thirty-two countries. DigiTool, for the construction and management of digital collections, rounds out the Ex Libris product suite.

Foreign Language Bookshop Pty Ltd **Booth: 69**
Currently celebrating our 66th Birthday, Foreign Language Bookshop (FLB) is Australia's oldest and largest language bookshop. Our comprehensive range of stock includes dictionaries, language learning kits, bilingual picture books, ESL material, audio visual, puppets, and general fiction, non-fiction and children's titles in more than ninety languages, plus pre-catalogued collections in Vietnamese, Greek, Arabic, Chinese and Italian. A strategic alliance with CAVAL enables FLB to offer shelf-ready materials catalogued and end-processed to your library specifications.

Forward Learning **Booth: 36**
For over eight-five years, World Book has been the leader in producing reference works. Schools and libraries around the world consider World Book products to be a vital resource, providing valuable,

accurate, and up-to-date reference information. World Book products are renowned for teaching vital reference skills to children. World Book leads the general reference field in all communication mediums: print, CD ROM and online.

Fretwell-Downing Informatics Ltd **Booth: 26**
GEAC Library Solutions **Booth: 11**
InfoVision Technology **Booth: 35**

Amlib InfoVision has celebrated ten years since its first customer implemented the fully windows-based Amlib Library Management System and now has more than 400 library customers. Amlib is a robust system used in libraries processing more than 1 million circulation transactions per year. This year, Amlib is proud to announce Amlib.Net — our new web-based modules. Amlib.Net makes administration and use of library software even easier — hosted on a web server to access Amlib using your favourite browser with no extra software on your PC. For a demonstration contact InfoVision Technology on 03 9755 6200, http://www. infovision.com.au.

Innovative Interfaces, Inc. **Booth: 92**

Innovative Interfaces is the world's leading provider of web-powered, Java-based automated library systems. Celebrating its 25th anniversary, Innovative's systems are installed in thousands of libraries in forty countries worldwide. Its flagship product, Millennium, is an acknowledged market leader that provides an integrated array of reliable, flexible, and user-friendly features for librarians and their patrons.

Insight Informatics Pty Ltd
Libero Library Management System **Booth: 60**

Libero is our premier library management system designed to meet the needs of libraries both large and small. Libero is Australian owned and designed and is quick and very, very flexible. Libero has been tested with databases containing over 30 million bibliographic records and is built to scale from the smallest to the largest of library services. Libero is true Client/Server capable of harnessing the power distributed throughout multiple desktop computers. Insight has a single version policy ensuring all clients have access to total functionality. Come and visit our stand to see the benefits Libero can bring to your library.

InStore Technologies **Booth: 74**

InStore Technologies (IST) has on display a range of security equipment for libraries, with a broad range of pedestals in all technologies, IST can supply both equipment and labels compatible with all Electro Magnetic and Radio Frequency Security Systems. Also on display you will see the Red Tag security case which greatly reduces the effort to open CD/DVD cases, a range of security/safety mirrors and the all new mini people counter. Come and see Rodney at stand 74 for the latest and complete range to suit your budget.

Internet Securities, Inc **Booth: tbc**
James Bennett Pty Ltd **Booth: 66**

James Bennett, Australia's largest library supplier, offers acquisitions solutions to academic, public, TAFE, reference and special libraries. We are the Australasian agent for over twenty academic, library science and reference publishers. We offer a complete range of library services including; the widest coverage of Australian and core overseas material; new title services; profiled ordering services; electronic ordering; competitive pricing and customised shelf-ready services. Etitle, an initiative introduced to deliver Australian electronic books to libraries, and James Bennett Online (JBO), our online management, collection development and acquisitions tool for librarians and other electronic services will be demonstrated at our stand. Share in the 40th birthday celebrations at stand 66.

Mergent, Asia Pacific **Booth: 68**
Management First **Booth: 30**

Emerald is a leading publisher of management and library and information services journals. It has developed innovative electronic products, including Emerald Fulltext, and ManagementFirst [http://www.managementfirst.com], a support resource for Emerald subscribers that provides a wealth of information for practising managers. Emerald is releasing a new product, Emerald Management Xtra, in 2005. It delivers direct access to Emerald Fulltext and Emerald Management Reviews, plus additional resources for academic staff and students, researchers, authors and librarians. Visit us at stand 30 or contact Margaret Enbom, ph 07 3399 9991, menbom@emeraldinsight.com.

National Library of Australia **Booth: 53–54**

The National Library's key strategic focus for 2003–2005 is to develop services in collaboration with other collecting institutions that allow all Australians to access information in the easiest and most direct way. At the ALIA 2004 Biennial Conference, the National Library will demonstrate some of its new services and initiatives that aim to help us achieve this ambitious goal. These include: Kinetica Services; MusicAustralia; InformationAustralia; PictureAustralia; Australia Dancing; AskNow!; Digital archiving and preservation.

Nielsen BookData **Booth: 8**

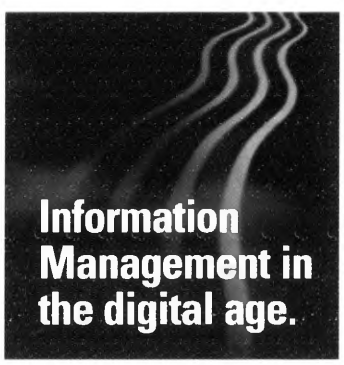
Nielsen BookData, the book information business of Nielsen Book Services Ltd, was formed through the merger of BookData with Whitaker Information Services, and is Australia's leading supplier of local and international bibliographic data. Nielsen BookData is committed to the accuracy and comprehensiveness of our information services that include BookFind Online, CD-ROM and data supply and to the strength of our customer service. For information and trials contact Rae Smyth, rae.smyth @nielsenbookdata.com.au, freecall 1800 683 522.

Ovid Technologies Inc **Booth: 49**

Ovid Technologies [http://www.ovid.com] is an information solutions provider focused on offering the combination of content, tools, and services that makes research smarter, faster and more effective. Ovid energises the thinking of researchers and clinicians by developing the individualised experience each customer needs. Ovid supports Ovid Online and SilverPlatter Online customers, and provides a local solution for customers requiring offline access. Contact: ph 02 9231 5599, asiapac@ovid.com.

ProQuest Information and Learning **Booth: 51–52**

ProQuest Information and Learning is a global leader in collecting, organising, and distributing value-added information to researchers, staff and students in libraries, government, universities and schools. With broad strengths in business and economics, general reference, humanities, social sciences and STM content, the company develops premium databases comprising periodicals, newspapers, dissertations, out-of-print books and other scholarly information. Users access the information through the ProQuest web-based online information system, Chadwyck-Healey electronic and microform resources, UMI microform and print reference products, and XanEdu online faculty and student resources. For information visit http://www.il.proquest.com.



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For more information, please contact the Student Support Officer on (08) 9370 6299, e-mail: scis.info@ecu.edu.au or visit www.scis.ecu.edu.au

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events

ACT

13/8 Kinetica Annual Users Meeting 2004. *KAUM 2004: one-day event focusing on current innovations and future developments.* National Library of Australia, Canberra. Contact: Kinetica Helpdesk, ph 1800 026 155, kinetica@nla.gov.au. Agenda and registration: http://www.nla.gov.au/kinetica/aum/aum04/aum04.html

- **20/8 ACTive ALIA**. *Midwinter dinner* and prize giving Canberra Club, West Row Civic (easy parking nearby). 3-course buffet, pre-dinner drinks sponsored by Kinetica, other drink at own expense. Cost: $30. RSVP by e-mail preferred. Contact: Sherrey Quinn, ph 02 6257 9177, sherrey.quinn@alianet.alia.org.au

NSW

19–20/8 PiCS: Managing virtual teams. *How to make working remotely a success.* Presented by Dr John Gunndry International expert in Virtual topics. Melbourne 16–17/8; Sydney 19–20/8; Perth 30–31/8. Contact PiCS Pty Ltd, ph 03 9835 8900, pics@bigpond.com, http://www.pics. com.au/

8–11/9 Arts Libraries Society/Australia and New Zealand (ARLIS/ANZ) Conference *What makes us special? Serving the arts as an information provider.* Contact: Susan Schmocker, convenor, ph 02 9225 1762, susans@ag.nsw.gov.au. Online registration available at: http://arlisanz.anu.edu.au

22/9 Business research on the internet. *Explore the issues affecting search results, methodologies and sources of Australian company, industry and market information.* Contact: Jennifer Bartolo, ph 02 9931 9391, bis@agsm.edu.au. Additional information and online registration: http://www.agsm.edu.au/bisseminar/

NT

- **18/8–17/11 ALIA Top End**. *General meeting*, all library workers welcome. Great opportunity for networking, mentoring, and professional development. Different venues each month: 18/8, 15/9, 20/10, 17/11. Contact: Robin Hempel, convenor, ph 08 8999 6376, robin.hempel@nt.gov.au

- **8–9/10 2nd ALIA Top End Symposium**. *Switching Tracks: new roles for Library and Information Workers.* Charles Darwin University, Palmerston Campus, NT. Contact: Dianne Wilcox, ph 08 8988 2723, dianne.wilcox@cdu.edu.au

QLD

- **3/8 ALIA Quorum**. *General meeting.* Specifically to discuss the NPC. Venue: tba. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

- **10/8 Qld OPAL**. *General meeting.* Hosted by Denise Cadman at Brisbane Catholic Education Centre, 243 Gladstone Road, Dutton Park, 4:00–5:30pm. Contact: Denise Cadman, ph 07 3840 0433, dcadman@bne.catholic.edu.au

- **30/8 ALIA Quorum** *Regional NPC meeting.* Venue/time tba. Contact: Joy Goldsmith, ph 0410 723 975, joy_goidsmith@hotmail.com

- **21/9 Qld OPAL** *General meeting.* Hosted by Alethea Hubley at Drug-Arm, 83 Castlemaine Street, Milton. Time: tbc.

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events
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Contact: Alethea Hubley, ph 07 3368 3822, alethea@drugarm.com.au

• **20/10 ALIA Quorum**. *NER*D — ALIA 2004 conference*. Come and hear from participants of the ALIA 2004 conference. Watch the aliaQLD e-list for details. Contact: Joy Goldsmith, ph 0410 723 975, joy_goldsmith@hotmail.com

• **3/11 Qld OPAL**. *General meeting*. Hosted by Kerri Nixon at Resource Options, Unit 6, 6 Qualtrough Street, Woolloongabba, 7:30–9:00am. Contact: Kerri Nixon, ph 07 3391 3499, info@resource-options.com.au

• **23/11 ALIA Quorum**. *General meeting*. Venue: tba. Watch the ALIAQLD e-list for more information closer to the date. Contact: Joy Goldsmith, ph 07 3846 1813, joy_goldsmith@hotmail.com

SA

• **5/8 ALIA Specials Libraries (SA)**. *General meeting: the next meeting will be a virtual meeting*, hosted on the ALIA chat server in standard room SA at 1:00pm. Contact: Christopher Ridler, ph 0422 534 404, christopher.ridler@ alianet.alia.org.au

• **16/8 SALT**. *Monthly meeting*. Fasta Pasta, 131 Pirie Street, Adelaide, 6:00pm for 6:30pm. Third Monday of each month: 16/8, 20/9, 18/10, 22/11. All welcome. Contact: Fairlie Sampson, convenor, ph 08 8240 0300, library@ tauondi.sa.edu.au

• **24/8 ALIA SA**. *Monthly meeting*. Room 5.25, City West Campus, University of South Australia, 5:30pm for 5:45pm. Fourth Tuesday of every month, 24/8, 28/9, 26/10, 23/11. All members welcome. Contact: Fairlie Sampson, ph 08 8240 0300, library@tauondi.sa.edu.au

• **20/9 SALT**. *Monthly meeting*. Fasta Pasta, 131 Pirie Street, Adelaide, 6:00pm for 6:30pm. Third Monday of each month: 16/8, 20/9, 18/10, 22/11. All welcome. Contact: Fairlie Sampson, convenor, ph 08 8240 0300, library@ tauondi.sa.edu.au

• **28/9 ALIA SA**. *Monthly meeting*. Room 5.25, City West Campus, University of South Australia, 5:30pm for 5:45pm. Fourth Tuesday of every month, 24/8, 28/9, 26/10, 23/11. All members welcome. Contact: Fairlie Sampson, ph 08 8240 0300, library@tauondi.sa.edu.au

• **18/10 SALT**. *Monthly meeting*. Fasta Pasta, 131 Pirie Street, Adelaide, 6:00pm for 6:30pm. Third Monday of each month: 16/8, 20/9, 18/10, 22/11. All welcome. Contact: Fairlie Sampson, convenor, ph 08 8240 0300, library@ tauondi.sa.edu.au

• **26/10 ALIA SA**. *Monthly meeting*. Room 5.25, City West Campus, University of South Australia, 5:30pm for 5:45pm. Fourth Tuesday of every month, 24/8, 28/9, 26/10, 23/11. All members welcome. Contact: Fairlie Sampson, ph 08 8240 0300, library@tauondi.sa.edu.au

VIC

• **4/8 ALIA New Graduates Group dinner**
Topic: Victorian mentoring program. Three Degrees Bar Brewery Brasserie (located in the new QV complex), Number One QV Square, Corner Lonsdale and Swanston Streets. 5:45pm for 6:00pm. Contact: Alison O'Connor, ph 03 9679 3465, alison.oconnor@bdw.com

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Qld Comm Books **Booth: 71**
We can help you. Formed in 1996, as a commercial business unit of the State Library of Queensland, through our network of overseas suppliers we are able to acquire reasonably priced quality public library material in over thirty-five languages. We currently undertake selection, supply, cataloguing, end processing and consultancy services to libraries in Australia and New Zealand. Contact: Madonna or Rose, ph 07 3214 3238, m.moroney@slq.qld.gov.au.

Queensland Library Supplies [Bronze sponsor] **Booth: 65 & 67**
Queensland Library Supplies Pty Ltd (QLS Group), is a privately owned and operated Australian company. The QLS Group has for over twenty-five years, been at the leading edge of the library industry, from offering solutions to workplace health and safety issues to innovative products and designs of furniture and fixtures. The last five years has seen the QLS Group branch into the technology area of libraries with great success, namely with security systems, self check out and in units, controlled access returns and electronic returns bins, while still maintaining a our focus on core products such as shelving, furniture, display products and processing materials.

RAECO International [Bronze sponsor] **Booth: 31–32**
With over forty years experience in library supplies, Raeco is dedicated to creating quality learning centres of the future. Raeco understands your vision for a better library, providing complete solutions for your library needs. Raeco links the right products for your library to create the look and feel you envisage. You benefit from a minimum of suppliers and cost effective solutions without limiting your options. Understanding your vision requires close consultation and our experience on all library essentials, from book covering to shelving and furniture, is available to you now for your future library. Contact our customer service team on 1300 727 231 or visit us at http://www.raeco.com.au.

Resource Options [Bronze sponsor] **Booth: 87**
RMIT Publishing [Bronze sponsor] **Booth: 90**
RMIT Publishing is Australia's leading electronic publisher of Australasian content for the education, research and business sectors. RMIT Publishing has released two new Plus Text databases and added dozens of additional online titles to Informit e-library, Australia's e-press. Australian Education Index (AEI) Plus, Family and Society Plus add to and compliment the existing Plus Text databases Meditext, AGIS Plus Text and APAFT.

To celebrate the release of Informit e-library, RMIT Publishing is holding a launch on 22 September 2004 in Central Room C, Gold Coast Convention and Exhibition Centre at 6:00pm. Join us in celebrating the launch. Drinks and nibbles will be provided.

SIRSI Australia [Gold sponsor] **Booth: 56 & 58**
SIRSI Australia markets, and supports the Unicorn Library Management System software to customers in Australia, New Zealand, and the Southern Pacific region. Based in Melbourne Victoria, it is a subsidiary of SIRSI Corporation. SIRSI has long been a trusted technology partner with libraries and librarians, providing the market's most complete library management system. Today, we are building on that heritage by helping libraries take the next evolutionary step in nurturing, managing, and distributing knowledge via the internet.

Softlink Australia Pty Ltd **Booth: 22–23**
Softlink is one of the world's most well-respected library automation companies. Since the company's inception in Australia in 1983, over 10 000 libraries in more than 100 countries have installed one of Softlink's suite of library automation products. Softlink Australia, a wholly owned subsidiary of Softlink International, has been active in Australia for more than twenty years. The success of implementing any technology involves more than just understanding the features of that technology. It involves developing processes and standards to maximise its benefits through functionality, reliability, excellent training and outstanding support. Softlink is well-known for having the best client support in the industry, and has received National and State-level IT Export Awards, and achieved Microsoft Certified Solutions Partner status.

Southern Scene [Gold sponsor] **Booth: 61 & 64**
STOMP **Booth: 55**
Swets Information Services [Bronze sponsor] **Booth: 62**
Swets Information Services (http://www.swets.com) is a leading global subscription and information services company, providing a wide variety of subscription management solutions for medical, academic, scientific, technical, corporate and government libraries and information centres worldwide. With more than 100 years of subscription management experience, Swets Information Services provides products and services that allow customers to effectively manage and optimise the use of resources. In acknowledgment for the unique service, which it provides, Swets Information Services was granted ISO 9001: 2000 accreditation.

Thomson Gale [Silver sponsor] **Booth: 59**
Thomson ISI [Silver sponsor] **Booth: 78**
Thomson Scientific information solutions can be found at http://www.thomson.com/scientific/, and include Thomson ISI — a global leader in providing essential, high quality web-based scientific information to seven million researchers, information specialists, and administrators in diverse fields. Thomson ISI produces ISI Web of Knowledge — the single environment from which researchers can access, analyse, and manage information. ISI Web of Knowledge facilitates discovery by offering seamless navigation to the highest quality content, evaluation tools, and bibliographic management products.

Thorpe-Bowker/CSA **Booth: 37 & 39**
Thorpe-Bowker, a division of RR Bowker LLC forms part of the Cambridge Information Group, USA. Thorpe-Bowker publishes *Australian Books in Print, Australian Bookseller & Publisher, Media Extra* and the *Weekly Book Newsletter* and commencing in July the quarterly *AB&P Book Buyer's Guide* plus other reference titles. In the Australasian market we represent Bowker's *Global Books in Print* and *Ulrichs Periodical Directory* — the authoritative global databases for books and journals. These are available on-line or on CD. Ulrichs has recently introduced the Serials Analysis System, a new tool for librarians to evaluate their serials holdings.

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